



# HOW ARE RATES CHANGING THIS YEAR?

Have questions?

Visit our website: [nspower.ca](http://nspower.ca)

Or call us:

1-800-428-6230 (toll free)

1-800-565-6054 (TTY/deaf or hard of hearing)



[nspower.ca](http://nspower.ca)

# On January 1, 2021, the average residential customer will see an increase of 1.2%

Because this is an average, some customers will experience a slightly higher increase, and some slightly lower.



## WHY ARE RATES CHANGING?

We know affordability is the top priority for our customers, so we are continuously focused on managing costs. Since 2014, we have kept increases in the price of electricity, on average, to below inflation. We have done so while becoming a Canadian leader in carbon reduction and a North American leader in wind power.

To continue to provide you with more predictable power rates, we've created a three-year Fuel Stability Plan. In 2020, 2021 and 2022, residential electricity rates will increase an average of 1.2% each year.

This increase goes directly towards paying for renewable energy contracts and the fuel used to generate electricity.

To learn more about the Fuel Stability Plan, visit [nspower.ca/ratestability](https://nspower.ca/ratestability)

## WHAT WILL I SEE ON MY BILL?

Your bill typically has two charges. The first bill of the year will show four charges, two charges for both the Base Charge and the Energy Rate. The first is for electricity you used before January 1 at the old rate. The second is for electricity used on or after January 1 at the new rate. The rest of your 2021 bills will have a single Base Charge and single Energy Rate.

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### BASE CHARGE:

Is a set charge for the cost of delivering and maintaining electricity service. This charge has not changed since 2002 and will remain at **\$10.83** per month or **\$21.66** bi-monthly billing.

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### ENERGY RATE:

Will go from **15.81 cents** per kilowatt-hour to **16.01 cents**.



Account Number: 0000000-0

Billing Date: Feb. 2021

### Energy Charges:

Base Charge \$10.83/month

Base Charge \$10.83/month

Energy @ \$0.15805/kWh

Energy @ \$0.16008/kWh

2020

2021

2020 rate

2021 rate

